

NORMAN'S HOME & OFFICE POCKET CLEANING HANDBOOK

Home
Cleaning

Office
Cleaning



Window
Cleaning

Carpet &
Floor
Cleaning



- Regular Domestic cleaners
- Specialised Steam cleaners
- Home and Office deep cleaning
- End of Tenancy cleaning
- Builders cleaning

Total Cleaning Domestic

- Home and Office carpet cleaning
- Window cleaning
- Home and Flat stair cleans
- Floor cleaning
- One-Off cleans
- Home ironing services
- Home drop off- Pick up
- Laundry/ Dry cleaning
- Home cleaning

NORMAN'S Home Cleaning

Our **Domestic Cleaning** can guarantee to provide you with a choice of services to suit your requirements for as little as **£27.00** per week or fortnight.

All of our Home Services are adapted to your needs, and prices start @ £13.50 per hour

★★★★★ **5 Star Service - Home Cleaning
(2 hours @ £ 27.00 Total)**

Our 2 hour cleaning service on a weekly or fortnightly basis will cover as follows :

-
- ★ Change Bedding

 - ★★ Clean Kitchen (worktops, units, sink, cooker top and floor)

 - ★★★ Clean Bathrooms (sink, bath, toilet, mirrors, and floor)

 - ★★★★ Dusting (sitting room, bedrooms, hall and floors)

 - ★★★★★ Vacuuming (sitting room, kitchen, bedrooms and hall)

Our 3 hour Home cleaning service on a weekly or fortnightly basis will cover the same as the above but accommodates a larger property.

★★★★★★ **6 Star service - Home Cleaning
(3 hours @ £ 37.00 Total)**

We offer **Home Ironing Cleaning Services** as requested. Also available are **Dry Cleaning and Laundry** drop off and pick up services.

All keys will be held in our secure safe at our HQ offices in Leith. We will always visit your premises or home to assess and price your Home cleaning job individually.



NORMAN'S Done & Dusted

Professional Home and Office Cleaning Service

With over 50 cleaners, Norman has a wealth of experience to satisfy every need, with contracts all over central Soctland. Norman offers specialist "One- Off" deep cleans to regular daily cleans for offices, homes, shops and leisure groups. From pubs to cinemas utilise the expertise of our professional cleaning management and long time served cleaners, hand picked to suit your environment.

We understand your desire for personal cleaning attention and whether it be your office or home you deserve the best of quality and service. We continue to add prestigious clients covering every aspect of the cleaning industry. From a builder's clean to Home pre-entry clean, to marketing suites, show houses, flats and homes for that final "Gold & Sparkle" Home clean before you collect your keys to your new home.



OFFICE



HOME



SHOP



- Water Fed Pole cleaning System
- Detergent Free cleaning
- 1-5 Stage window cleaning Systems
- Keeps windows Cleaner Longer
- Residential Home
- Commercial Offices
- Reach and Wash cleans up to 60ft
- Filter System
- Mobile
- Triple de- ionized cleaning
- Conservatories Home and Office
- Multi- Contract Offices

Ionic Window Cleaning

- Thermo Pure with Pure Water
- Thatham Tested
- Domestic Houses Large or Small
- Conservatory Roofs
- Dormer Home Windows
- For All Windows inaccessible by ladder commercial offices & Homes
- Builders Cleans for Homes
- Full Survey and Reports available
- City Centre Offices and Hotels
- Factories and Commercial Buildings
- Shop Fronts and Curtain Walling

NORMAN'S

Reach & Wash

Safe Window Cleaning



For every office block, curtain walling, shop front entrance, home conservatory roofs, and for every window inaccessible by ladder Norman's here! Window cleaning at its best.

Combine your window cleans with office cleans and all your building maintenance requirements under one company and you can relax "safe in the hands of Norman!!".

Not just Edinburgh or Glasgow but anywhere in Scotland, England or the rest of the UK, our own operatives will travel to your site. Conforming to all Health & Safety requirements. Licensed operatives. All aspects of Home and Office window cleaning undertaken – just ask- and Norman can do it.

Regular monthly Service



Initial clean only inside and out. Thereafter outside **ONLY**.

1 Bed - £10 (Inside & Out)

2 Bed - £12 (Inside & Out)

3 Bed - £15 (Inside & Out)

**4 Bed - £20 (Inside & Out)
(plus)**

These prices all depend on the windows being safely accessible from the inside of the property. We can arrange for a reach and wash system to be used for inaccessible windows but the price for this may be slightly higher.



The new unique NOW Emergency Cleaning Service

- Norman's Home & Office Cleaning
- Providing handpicked cleaners to suit every Home and Office environment.
- Norman has now launched its unrivalled emergency Home and Office Cleaning Services to the domestic and commercial sectors, as well as the building industry.
- The new Home and Office service includes:
 - Providing a crisis disaster recovery service to individual homes, offices, shops and Hotels.
 - Within an hour, clients are guaranteed a team of Home and Office cleaners to deal with the aftermath of any clean-up disaster crisis - from £250.



Call

0843 208 6887

(24 Hour Helpline)



Testimonials

Don't take our word for it
- take theirs!

Pre-Entry Home cleans
with The Norman Group
enhancing Taylor Woodrow
cleaning New Home hand-overs



I have been delighted to associate TWD in partnership with Norman to assist in providing a first class hand- over on the date of Home entry to our clients entering their new home. The excellent service that Norman has provided us with regular cleaning of our show houses, marketing suites and pre- entry Home cleans to flats and houses has been second to none.



For all Builders, final and Home cleans

- Regular Domestic Home Cleaning
- Hygienic Steam Cleaning
- Deep Cleaning
- Office Cleaning
- End of Tenancy Home Clean

NORMAN'S Home and Office Cleaning co.

- Builders Cleans
- Carpet Cleaning
- Window Cleaning
- Reach & Wash System
- Floor Cleaning

NORMAN'S Home & Office Carpet & Floor Cleaning

- Domestic & Commercial



- Safe & Non – Toxic products used
- Fair Quotes, individual appointments



- Stain, Spot & Odour removal
- Quick Drying Time
- Professional cleaners
- Contract Office work



- Emergency Home Crisis calls
- Reliable & Affordable cleaning
- 7 Day Home Service Centre



- 24 Hour call out for homes
- Floor Polishing
- Servicing Central Scotland
- Sealing all Home & Office Floors

Hygiene Cleaning

By targeting the spread of germs in an office environment, Norman's main aim is to be an imperative part of your organisation with the aim of cutting the number of absences from work due to sickness, especially in winter months .

We are passionate about Home and Office cleaning business and we know the importance of the highest level of cleaning, working together to keep the workplace a clean and safe environment.

A comprehensive Home and Office cleaning service targeting high traffic areas as regularly as possible. Highly trained and incentivised staff who value the importance of their role in combating the spread of germs. Our Home and Office cleaners are 100% key to our success and they are highly valued members of our business.

Specialised advice to companies to help them get the best out of their Home and Office cleaning service and recommending internal good housekeeping methods.

A reliable and efficient service with realistic targets.

Ability to offer tailored Home and Office services such as steam cleaning and deep cleaning of areas where conventional cleaning is not suitable.

Allergen Cleaning (Combating Dust Mite)

Using of steam cleaning equipment, we can combat the common house dust mite and its allergens in your Home and Office. A highly valued service providing dust allergy sufferers with relief from symptoms for up to 6 months. Committed and motivated Home and Office cleaners who value the service we provide our customers Affordable and highly effective.



NORMAN'S Home and Office Steam Cleaning

Hospitals in Scotland will be given a steam- driven deep clean in the latest move to tackle infections, it was announced recently.

The Scottish Government is investing £400,000 on 250 steam cleaners across the NHS.

Health secretary Nicola Sturgeon said the method was a proven success in combating potentially lethal MRSA and Clostridium difficile.

“Tackling healthcare – associated infections is my top priority because it’s vital that the public have confidence in the care they will receive if they need hospital treatment” she said.

“Home, office and commercial Steam cleaning is a particularly effective way of cleaning areas affected by C diff and substantially increasing the number of steam cleaners available to the NHS will ensure they are available locally when needed”.

PHONE

0843 208 6887

Swine Flu

Flu viruses are made up of tiny particles that can be spread through the droplets that come out of your nose and mouth when you cough or sneeze.

When you cough or sneeze without covering your nose and mouth with a tissue, those droplets can spread and others will be at risk of breathing them in. If you cough or sneeze into your hand, those droplets and the germs in them are then easily spread from your hand to and hard surfaces that you touch and they can live on those surfaces for some time.

Everyday items such as door handles, computer keyboards, mobile and ordinary phones and the TV remote control are all common surface where flu viruses can be found. If other people touch these surfaces and then touch their faces, the germs can enter their systems and they can become infected. That's how all cold and flu viruses, including influenza A(H1N1)v, are passed on from person to person.

Recommended Additional Cleaning Requirements

- Carpets
- Upholstery
- Toilets
- Kitchens
- Meeting Rooms
- Working Areas
- From £160 for Home and Office

Specialist Cleans



PHONE

0843 208 6887



**THE BRITISH
INSTITUTE OF
CLEANING SERVICE**



**INSTITUTE OF
DIRECTORS AWARD**



**BUSINESS
EXCELLENCE AWARD
WINNER**



**THE NATIONAL
REGISTER OF
LADDERLESS
WINDOW CLEANERS**



**INSTITUTE OF
OCCUPATIONAL
SAFETY AND
HEALTH**

www.normanshomeandofficecleaning.co.uk



OUR 24 HOUR CALL CENTRE



HOME AND OFFICE CLEANERS



HEAD OFFICE LEITH



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- Builders Cleans
- Hygienic Steam Clean
- Carpet Cleaning
- Deep Cleaning
- Window Cleaning
- Office Cleaning
- Reach & Wash System
- End of Tenancy Cleaning
- Floor Cleaning

NORMAN CLEANING

0131 555 8500

Monday - Friday

0843 208 6887

24 Hour Helpline

THE NORMAN GROUP

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www.normanshomeandofficecleaning.co.uk